



The North American Contact Center Email Database

Overview:

The North American Contact Center Email Database consists of 14,295 email addresses of key influencers, decision-makers and stakeholders in the contact center industry.

It has been collated from various sources, including those who have downloaded free report content from ContactBabel, as well as information previously collected directly from companies which have contact centers.

Purchasers of the database may use the database for as long as they wish, in compliance with the terms below.

Research and Terms of Usage

Please note that **this database has not been researched by telephone**, and no plans exist to do so in the future. All email addresses have been tested twice in a live environment, and any bounces removed, although we cannot guarantee email accuracy or delivery rates due to the dynamic and unpredictable nature of the medium. All pricing includes a discount to take into account a delivery rate of less than 100%.

You will also be provided, where available, with associated contact center telephone and postal information free of charge, but as this has not been tested or verified for accuracy, you accept and use this information at your own discretion.

Any usage of the database must comply with the 2003 CAN-SPAM Act, which requires specific unsubscribe options, content control and sending behavior compliance.

You may not sell, swap, gift, trade or otherwise share this information with any other organization or individual. Terms of usage can be viewed at www.contactbabel.com/terms.htm and purchase of the database gives explicit acceptance of these terms.

Pricing

The North American Contact Center Email Database is priced at \$300/M, with additional postal address and telephone information provided free of charge where available.

The entire database is available for \$2,950 , a discount of over \$1,300.

Payments may be made by credit card, wire transfer or check, and funds must be cleared before the database is released to you.